



**AGPA/IIAS**  
Asian Group  
for Public Administration



**GAAP/IISA**  
Groupe Asiatique  
pour l'Administration Publique

# 2019 ANNUAL CONFERENCE

**STRENGTHENING THE ROLE OF PUBLIC ADMINISTRATION  
IN THE GLOBAL CHANGING SOCIETY:  
PUBLIC SECTOR REFORM & DIGITAL TRANSFORMATION IN ASIA**

**11-12 NOVEMBER 2019 • THE STONES HOTEL • BALI, INDONESIA**

## PROGRAM BOOK





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# MINISTER OF ADMINISTRATIVE AND BUREAUCRATIC REFORM'S WELCOME MESSAGE

Praise and thank to the presence of Allah Almighty, for the abundance of grace and the joy of all of us can still gather in this place without any barriers at all and in good health.

Dear speakers, presenters, participants, and all stakeholders, welcome to Bali, Indonesia. We are here to share and discuss about our future administrative reform.

Journey of Indonesian bureaucratic reform had almost entered a decade. Various efforts have been made and changes have become more visible. Negative and pessimistic thoughts about bureaucracy are increasingly fading away. Public began to believe the bureaucracy is more efficient, effective, professional, and faster to give public service. It is indicated by the increasing results of the public perception survey on service quality and bureaucratic integrity.

These reforms need to be published not only to Indonesian people, but also to the world. The world should know that our nation has improved, our nation has changed. This is necessary, especially to create a positive world sentiment for Indonesia, then it will affect the position of Indonesia as the rising state in the world.

We as practitioners in Indonesia glad to share our reforms, knowledge, and experience through collaboration with Indonesian Association for Public Administration (IAPA), and Asian Group for Public Administration (AGPA). This Annual Conference title "Strengthening the Role of Public Administration in the Global Changing Society: Public Sector Reform and Digital Transformation in Asia" will be the bridge between practitioners, academicians, and of course public to know deeper, how Indonesian reform works.

We hope that all stakeholders can support this joint effort then the objectives of this activity can be realized as expected by all of us.



Tjahjoe Kumolo  
Minister of Administrative and Bureaucratic Reform,  
The Republic of Indonesia.

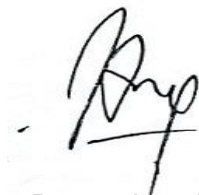
## IAPA PRESIDENT'S WELCOME MESSAGE

Welcome to the 2019 Annual Conference of the Indonesian Association for Public Administration (IAPA) organized by the Indonesian Association for Public Administration in collaboration with the Ministry of Administrative and Bureaucratic Reform of the Republic of Indonesia and Asian Group for Public Administration. We gather here to share and discuss an important issue on "Strengthening the Role of Public Administration in the Global Changing Society: Public Sector Reform and Digital Transformation in Asia". Many Asian countries are now facing a serious problem on how to transform their public sector through digital government. Therefore this year's conference raised six sub-Themes namely: (1) Studying and Learning Public Administration; (2) Ethics and Integrity in a Digital Era; (3) Accountability and Performance in the Public Service; (4) Politics, Administration and Governance Relations in a Globalized World; (5) Artificial Intelligence and the Future of Government; (6) Best Practices and Lessons Learnt of Public Sector Reform in Asia. All for the purpose of inciting productive and insightful discussions, which would hopefully contribute to the wider public sector transformation.

I am very grateful for our esteemed colleagues from Asia and other parts of the world who have taken the time to come and share their knowledge in this occasion. I also welcome the many representatives of universities, associations and governments who have joined us. Thank you for your active participation and contributions to IAPA. I am convinced that you will have fruitful and rewarding exchanges in the next few days. Alas, I'm wishing you all a very successful conference and I look forward to learning about the outcome.

*Terima kasih. Matur suksma.*

Enjoy the conference and Bali.



Prof. Dr. Agus Pramusinto, MDA  
President of Indonesian Association for Public Administration (IAPA)

## AGPA PRESIDENT'S WELCOME MESSAGE

We want to welcome the speakers and participants of the Annual Indonesia Association of Public Administration (IAPA) Conference in Denpasar, Bali, 11-12 November. This event was held in collaboration with AGPA, PSPA, and AAPA and the Ministry of Administrative and Bureaucratic Reform. The local host of this event is Warmadewa University, Ngurah Rai University, Udayana University, National Education University. This is a form of constructive collaboration of various institutions to build knowledge for the benefits for the nation, state, and all components of society. The Theme raised in this conference is related to the development of globalization and digitalization. These two variables will affect various development stages and aspects of the nation and state. This conference, among others, will discuss the determinant factors that must be identified as well as its impact. We expect that this forum will trigger an exchange of information, knowledge, and experience sharing between researchers, academics, policy analysts, executives, and practitioners. As a result, together, they can contribute to developing knowledge and amass public administration best practices from various countries.

Government around the world is facing an enormous challenge with an enhancement of Information and Communication Technology (ICT)—new and unexpected challenges. Future changes will require a fundamental shift and comprehensive reform in the public sector. Four major reforms should be a priority for the government in the future: (1) structural reform regarding changes in organizational structure, business process, human resource management (HRM), and the relationship between various organizational units to achieve government performance. It is expected that the result of performance will be more efficient, effective, and inclusive. (2) Cultural reform, involving values, culture, behavior, and attitude of state and government administrators. A conducive culture, such as anti-corruption, orientation toward innovation and service, and ensuring meritocracy will be the primary condition of the development of nation and state. (3) Fundamental digital reform in various sectors of life. The government process will diminish human interaction and improve the process of government administration to be more transparent, accountable, efficient, and mitigating cases of corruption. (4) Regulatory reform, both re-regulation, and deregulation. This is needed to create an increasingly agile and conducive bureaucracy for a better investment climate. It could be the basis for structural, cultural, and digital reforms. The government's inability to capitalize the benefit of digitalization will cause the postponement and imprecision in the policymaking process. This state will ultimately lead to greater public distrust of the government.

Ultimately, I would like to congratulate and express gratitude to the entire committee and those who supported this conference. For all participants, I hope you all can enjoy the beauty of Bali Island, exchange experiences, form networks, and explore research collaborations in the future.



Prof. Dr. Eko Prasajo, Mag.rer.publ  
President of Asian Group for Public Administration (AGPA)



## MAIN THEME

### Strengthening The Role of Public Administration In The Global Changing Society: Public Sector Reform And Digital Transformation In Asia.

Over the last ten years, the world has been gripped by rapid, wide ranging changes. The world today is a society that is experiencing and living a new world order, which many today refer to as the “global and digital society”. Rapid advancements in information technology have made territorial boundaries no longer relevant in relations among nations. Today global values can easily permeate the society in remote areas. Consequently, marginalized people, who are often considered to be very far from the center of power, also have access to drivers of global developments. Local population has easy access to information on global politics taking shape in other countries. Meanwhile, local phenomena is easily picked up by international community to become international issues. The most recent issues such as terrorism, human trafficking, cybercrime, are examples of some of the issues that can be regarded as being global and local at the same time. Within the context of the above change, what is the actual position and role of public administration?

Based on the general perception of public administration science experts, public policy is often regarded as the product of the interaction among domestic actors such as bureaucrats, politicians, members of business and civil society community who conduct their work based on conventional mechanisms. The reality is that there many international actors who play various roles in public policy process of any given country. Donor agencies (IMF and World Bank), Multi-National Corporations, international non-governmental organizations, regional bloc organizations (ASEAN, AFTA, etc.) are institutions that often influence policy in a certain country. To that end, issues and problems which any government face today have changed as well.

What problems do governments face today?; which public will influence and be influenced by policy?; what institutional mechanisms can be used to solve social problems that government face today?; To what extent can local institutions collaborate with global institutions in resolving public problems? The international IAPA Conference will attempt to explore and delve into the above issues in order to enrich extant research on this Theme in the realm of public administration science.

## SUB THEMES

### **1) Studying and Learning Public Administration: Global Perspective**

- Innovation and Ideas for Public Administration Teaching
- Knowledge Building in Asian Public Administration

### **2) Ethics and Integrity in Digital Era: Building Integrity in Public Sector**

- Attitudes Toward Corruption Acts in Public Sector
- Dimensions of Transparency in Governance

### **3) Accountability and Performance in Public Service:**

- Understanding Asian Bureaucrats: Promising Resources for Better Public Services?
- Advancing Public Service: Current Trends and Future Prospects
- Developing the Next Generation of Asian Public Service Leaders
- Bureaucratic Politics and Political Leadership Across Asia

### **4) Politics, Administration and Governance Relations in Globalized World**

- Decentralization and Poverty Reduction in Asia
- Asian Values in Managing Administrative Reform
- Participative and Collaborative Governance in Practice: Asian Context
- ASEAN Perspectives on Labour Migration in Public Sector

### **5) Artificial Intelligence and the Future of Government:**

- Digital Governance Across Asia; Implementation and Challenges
- Big Data Applications in Public Sector: Risk and Potentials
- Smart City Initiatives: Lessons from Asia

### **6) Best Practice and Lesson Learned of Public Sector Reform in Asia:**

- Civil service reform: major issues and challenge in implementation
- Change management and administrative reform
- Strengthening government institution: organizational rightsizing



# PROGRAM SCHEDULE

Date	Activity	Duration	Time	Location
<b>Sunday</b> 10.11.2019	<b>PRE-CONFERENCE</b>			
	IAPA Congress 2019	4 hours	08.00-12.00	Wyndham Hotel Giwangkara Room
	Student Scientific Writing Competition	3,5 hours	13.30-17.00	Universitas Pendidikan Nasional
	New Professional, Doctoral and Master Colloquium	3,5 hours	13.30-17.00	Universitas Warmadewa
	Editorial Meeting of Journal related in Public Administration	3,5 hours	13.30-17.00	Universitas Ngurah Rai
	Writing & Publishing Strategy	3,5 hours	13.30-17.00	Universitas Ngurah Rai
<b>Monday</b> 11.11.2019	<b>CONFERENCE DAY 1</b>		The Stones Hotel Ballroom 3 <sup>rd</sup> Floor	
	Registration & Coffee Break		1 Hour	07.30-08.30
	<b>Opening Ceremony</b>			
	a National Anthem		10 min	08.30-08.40
	b Welcome Speech by <b>President IAPA</b> Prof. Dr. Agus Pramusinto, MDA		10 min	08.40-08.50
	c Welcome Speech by <b>President AGPA</b> Prof. Dr. Eko Prasajo, Mag.rer.publ		10 min	08.50-09.00
	d Welcome Speech by <b>President IIAS</b> Dr. Ra'ed Benshams		10 min	09.00-09.10
	e Welcome Speech by <b>Minister of Administrative and Bureaucratic Reform</b> , The Republic of Indonesia HE Tjahjo Kumolo		15 min	09.10-09.25
	Opening Symbolic (Using Gong)		5 min	09.25-09.30
	Group Photo			09.30-10.00
	<b>Plenary Session 1</b>			
	<b>Transformation of Public Administrations Across Asia: What Can We Learn from Each Other?</b>			
	Moderator: Dr. Lizan E. Perante-Calina (PSPA)			
	a Prof. Pan Suk Kim (Yonsei University, South Korea)		15 min	10.00-10.15
	b Prof. Woothisarn Tanchai (King Prajadhipok's Institute, Thailand)		15 min	10.15-10.30
	c Prof. Dr. Eko Prasajo, Mag.rer.publ (Universitas Indonesia, Indonesia)		15 min	10.30-10.45
	Discussion		15 min	10.45-11.00
	<b>Presidential Lecture</b>			
	<b>From Theory to Practice: Exploring Asian Ways of Managing Public Sector Reform in Digital Era</b>			
	Moderator: Dr. Sofiane Sahraoui (Director General IIAS)			
	a Prof. Alex B. Brillantes (AAPA)		15 min	11.15-11.30
	b Prof. Eduardo Araral (Lee Kuan Yew, School of Public Policy, Singapore)		15 min	11.30-11.45
	c Prof. Jiannan Wu (Shanghai Jiao Tong University, China)		15 min	11.45-12.00
	Discussion		30 min	12.00-12.30
	Lunch		60 min	12.30-13.30
	<b>Parallel Session Day 1</b>		3,5 hours	13.30-17.00
	<b>KAPS Session</b>		1 Hour	15.30-16.30
	<b>AGPA Board Members Meeting</b>		1,5 hours	16.30-18.00
	<b>Welcome Dinner</b>		3 hours	18.00-21.00
				Grand Ballroom

**Tuesday**  
12.11.2019

<b>CONFERENCE DAY 2</b>		The Stones Hotel Grand Ballroom 3 <sup>rd</sup> Floor		
Registration & Coffee Break		30 min	08.00-08.30	
<b>Plenary Session 2</b> <b>Future Trends of Public Administrator in the Global Changing Society</b> Moderator: Dr. Georges Labaki (National School of Administration, Lebanon)				
a	Prof. Evan M. Berman (Victoria University of Wellington, New Zealand)	15 min	08.30-08.45	
b	Prof. Hyung Jun Park (Sung Kyun Kwan University, Korea)	15 min	08.45-09.00	
c	Prof. Dr. Erwan Agus Purwanto (Universitas Gadjah Mada, Indonesia)	15 min	09.00-09.15	
d	Dr. Roy Valiant Salomo (Universitas Indonesia, Indonesia)	15 min	09.15-09.30	
Discussion		30 min	09.30-10.00	
<b>Practitioners Panel</b> <b>Bureaucracy 4.0</b> Moderator: Dr. Rudiarto Sumarwono				
a	HE Johnny Gerald Plate, SE, Minister of Communications and Informatics, The Republic of Indonesia	15 min	10.00-10.15	
b	Rini Widyantini, SH, MPM, Deputy of Institutional and Governance Affairs, Ministry of Administrative and Bureaucratic Reform	15 min	10.15-10.30	
c	Dr. H. Emil Elestianto Dardak, M.Sc, Vice Governor of East Java	15 min	10.30-10.45	
d	Ida Bagus Rai Dharmawijaya Mantra, SE, M.Si, Mayor of Denpasar	15 min	10.45-11.00	
Discussion		30 min	11.00-11.30	
Lunch		90 min	11.30-13.00	
<b>Parallel Session Day 2</b>		3,5 hours	13.00-16.30	
<b>Closing and Best Paper Announcement</b>				
Closing Remarks by <b>Ministry of Administrative and Bureaucratic Reform</b>		10 min	16.30-16.40	
Closing Remarks by <b>IAPA</b>		10 min	16.40-16.50	
Best Paper Announcement		15 min	16.50-17.05	
Photo Session		10 min	17.05-17.15	

## DAILY PROGRAMS

Day 01

Monday, 11 November 2019

The Stones Hotel Ballroom, 3rd Floor

07.30 – 08.30 Registration & Coffee Break

08.30 – 09.30

### Opening Ceremony

Welcome Speech



**Prof. Dr. Agus Pramusinto, MDA**

President of Indonesian Association for Public Administration (IAPA)



**Prof. Dr. Eko Prasajo, Mag.rer.publ**

President of Asian Group for Public Administration (AGPA)



**Dr. Ra'ed Benshams**

President of International Institute of Administrative Sciences (IIAS)



**Tjahjo Kumolo**

Minister of Administrative and Bureaucratic Reform,  
The Republic of Indonesia

Day 01

Monday, 11 November 2019

10.00 – 11.00

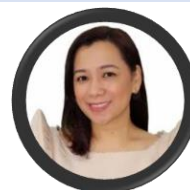
### Plenary Session 1

Transformation of Public Administration Across Asia:  
What Can We Learn From Each Other?

Moderator

**Dr. Lizan E. Perante-Calina**

Philippine Society for Public Administration (PSPA)



### SPEAKERS



**Prof. Pan Suk Kim**

Yonsei University, Korea



**Prof. Woothisarn  
Tanchai**

King Prajadhipok's Institute,  
Thailand



**Prof. Eko Prasajo**

Universitas Indonesia,  
Indonesia

11.15 – 12.30

### Presidential Lecture

From Theory to Practice: Exploring Asian Ways of Managing  
Public Sector Reform in Digital Era

Moderator

**Dr. Sofiane Sahraoui**

Director General of International  
Institute of Administrative Sciences (IIAS)



### SPEAKERS



**Prof. Alex B. Brillantes**

President of Asian Association  
for Public Administration  
(AAPA)



**Prof. Jiannan Wu**

Shanghai Jiao Tong University,  
China



**Prof. Eduardo Araral**

Lee Kuan Yew, School of  
Public Policy, Singapore

12.30 – 13.30

**LUNCH**

# Day 01

Monday, 11 November 2019

13.30 – 15.00

Parallel Session

## Session 1

<p><i>Theme 1:</i></p> <p><i>Accountability and Performance in Public Service</i></p> <p><i>Ballroom 1 3<sup>rd</sup> floor Room A</i></p>	<p><b>Moderator: Hendro Witjaksono, Ak., M. Acc</b></p> <p><b>Suyanto Waspo Tondo Wicaksono</b> <i>Integrated Development Plan to Improve Performance and Public Service in Banyuwangi Regency</i></p> <p><b>Bima Katangga</b> <i>Azwar Anas and Innovation in Local Government: A Phronesis Leadership Study</i></p> <p><b>Rosy Riani Kusuma, Ida Widianingsih, Sintaningrum, Rita Myrna</b> <i>Evaluating The Performance of Flood Prevention Programs in Bandung Regency: Using Logic Model</i></p> <p><b>Zailani Surya Marpaung, Anang Dwi Santoso</b> <i>YouTube Adoption: Promoting Local Government Transparency?</i></p>
<p><i>Theme 2:</i></p> <p><i>Artificial Intelligence and the Future of Government</i></p> <p><i>Junior Ballroom 1 2<sup>nd</sup> floor Room B</i></p>	<p><b>Moderator: Dr. Eng. Imam Machdi, M.T</b></p> <p><b>Dr. Ahyani Raksanagara, M.Kes</b> <i>Digital Governance Across Asia: Implementation and Challenges in Bandung City</i></p> <p><b>Geovani Meiwanda</b> <i>Challenge of Smart City: Government and Community Pekanbaru City</i></p> <p><b>Rino A. Nugroho, Sutanto, Okki C. Ambarwati, Is Hadri Utomo, Wahyu Nur Harjadmo</b> <i>Smart City Planning: Instruments for Bottom-Up Planning Approach</i></p> <p><b>Putri Hening, Gozali Harda Kumara</b> <i>Public Sector Transformation in the Digital Age: Obstacles and Challenges for the Government of Indonesia</i></p> <p><b>Alwi Azis</b> <i>Cross-Sector Collaboration and Public Policy Accountability: Implementation Network of the Food Security Policy in Bone Regency</i></p>

<p><i>Theme 3:</i></p> <p><i>Best Practice and Lesson Learned of Public Sector Reform in Asia</i></p> <p><i>Junior Ballroom 2 2<sup>nd</sup> floor Room C</i></p>	<p><b>Moderator: Dra. Nadimah, MBA</b></p> <p><b>Drs. YB. Jarot Budi Harjo</b> <i>Organizational Reform: Restructuring Public Sector Organization Based on Performance in Yogyakarta Province</i></p> <p><b>Vidya Imanuari Pertiwi and Revienda Anita Fitrie</b> <i>Implementation of Pay For Performance in the Public Sector in Indonesia</i></p> <p><b>Dadang Mashur</b> <i>Best Practice Program Corporate Social Responsibility (CSR) PT. Pertamina RU II Production Sungai Pakning</i></p> <p><b>Ismiati Nur Istiqomah, Atika Indah Nur Atsarina</b> <i>The 2018 Recruitment and Selection of Civil Servants in Indonesia: Problems and Solutions</i></p> <p><b>Dedi Kusuma Habibie</b> <i>Corporate University and Development of HR Street-Level Bureaucracy</i></p>
<p><i>Theme 4:</i></p> <p><i>Ethics and Integrity in Digital Era: Building Integrity in Public Sector</i></p> <p><i>Meeting Room 1 2<sup>nd</sup> floor Room D</i></p>	<p><b>Moderator: Kamaruddin, Ak., M.Sc.</b></p> <p><b>Kombes Pol Zain Dwi Nugroho</b> <i>Implementation of Integrity Zona in Sidoarjo Police Resort</i></p> <p><b>Rino A. Nugroho, Dinda Pramitha Shaila Putri, Teguh Budi Santoso, Daffa Rifqi Utomo, Kristina Setyowati</b> <i>Government Official Political Neutrality in Digital Era: Challenge for Administrative Ethics?</i></p> <p><b>Liu Liu</b> <i>All Seeing Eye of the Current Data Utilization and Protection</i></p> <p><b>Siti Ngatikoh, Wahyudi Kumorotomo, Nunuk Dwi Retnandari</b> <i>Transparency in Government: Review on The Failures in Preventing Corruption in Indonesia</i></p>



<p><i>Theme 5:</i></p> <p><i>Politics, Administration and Governance Relations in Globalized World</i></p> <p><i>Meeting Room 2 2<sup>nd</sup> floor Room E</i></p>	<p><b>Moderator: Naptalina Sipayung, SH, MAP.</b></p> <p><b>Ramli Tongko, S.Sos, ST, M.Si</b> <i>Decentralization and Poverty Reduction in Banggai Regency</i></p> <p><b>Afrizal, Mayarni, Mimin Sundari Nasution</b> <i>Institutional Collaboration on The Lake of Bakuok in Sustainable Management</i></p> <p><b>Zulkarnaini, Abdul Sadad</b> <i>Development of Community Potentials in Management of Sustainable Peatlands</i></p> <p><b>Zaili Rusli, Adianto</b> <i>Regional Development Policy Through Housing Programs For Poor Communities in Pekanbaru City</i></p>
<p><i>Theme 6:</i></p> <p><i>Studying and Learning Public Administration: Global Perspective</i></p> <p><i>Meeting Room 3 2<sup>nd</sup> floor Room F</i></p>	<p><b>Moderator: Hidayah Azmi Nasution, Ak., MBA</b></p> <p><b>Dr. H. Subejo, SH., M.Si</b> <i>Innovation and Ideas in Public Service in Jakarta Province</i></p> <p><b>Mohammad Ichasa Nur, Roy Valiant Salomo, Khaerul Umam, Siti Alia</b> <i>Interferences of Bandung Creative City Forum in Developing the Creative Economy of Bandung City</i></p> <p><b>Mimin Sundari Nasution, Risky Arya Putri</b> <i>Revitalization of Batu Songgan Traditional Village in Sustainable Development</i></p> <p><b>Andi Cudai Nur, Haedar Akib, Slamet Riadi Cante, Aslinda, Muhammad Guntur</b> <i>Competence Mapping Local Tourism Destination Development as the Basis of the Integrated and Sustainable in East Coast South Sulawesi Indonesia</i></p> <p><b>Rachmat Hidayat</b> <i>Detrimental Aspects of Decentralisation for Local Government: Evidence from East Java</i></p>

# Day 01

Monday, 11 November 2019

15.30 – 17.00

Parallel Session

## Session 2

<p><b>(15.30-16.30)</b></p> <p><b>KAPS Session:</b> <i>Effective Institutional Design and Policy Analysis in KOREA</i></p> <p>Ballroom 1 3<sup>rd</sup> floor Room A</p>	<p><b>Moderator: Dr. Rudiarto Sumarwono</b></p> <p><b>Presenters:</b> <b>Han, Seung Jun (Seoul Women's University), Myung, Sung-Jun (Gyeongsang National University)</b> <i>Imbuing Cultural Values With Public Policies: Introduction of Cultural Impact</i></p> <p><b>Jiye Ju (Seoul National University), Hyung Jun Park (Sungkyunkwan University)</b> <i>Regulatory Policy Design for Game Addiction Problem in KOREA: What at the Advantages and Disadvantages of Adopting the ICD 11 by WHO</i></p> <p><b>Signing Agreement between IAPA and KAPS</b></p>
<p><b>(16.30-18.00)</b></p> <p><b>AGPA BOARD MEMBER MEETING</b></p> <p>Ballroom 1 3<sup>rd</sup> floor Room A</p>	<p><b>Chairperson : Prof. Dr. Eko Prasajo, Mag.rer.publ</b> Participants : AGPA Board Member</p>
<p><i>Theme 2: Artificial Intelligence and the Future of Government</i></p> <p>Junior Ballroom 1 2<sup>nd</sup> floor Room B</p>	<p><b>Moderator: Yogi Suprayogi.,Ph.D</b></p> <p><b>Nasrulhaq, Agus Heruanto Hadna, Muhlis Madani, Ihyani Malik</b> <i>Intersectoral Collaboration Issues, Actions, and Structure: Study of Generation Planning Program in Makassar City, Indonesia</i></p> <p><b>Ahmad Buchori</b> <i>Institutional Capacity Building of Disaster Resilient Village in Garut Village</i></p> <p><b>Nani Harlina Nurdin, Alwi</b> <i>Network Model of Local Development Planning (Case of Local Development Planning Forum in Bone Regency)</i></p>

	<p><b>Bambang Irawan</b> <i>Indonesian Tax Reform: Inappropriate Policy Choices of Administrative Problems?</i></p> <p><b>Thuraya Farhana Said, Wardah Azimah Sumardi, Wardah Hakimah Suhardi, Dk Hajah Saerah Pg Haji Petra</b> <i>Co- Production and Public Value: A Case of Public Service Organisation in Brunei</i></p>
<p>Theme 3: <i>Best Practice and Lesson Learned of Public Sector Reform in Asia</i></p> <p>Junior Ballroom 2 2<sup>nd</sup> floor Room C</p>	<p><b>Moderator: Tutik Rahmawati, Ph.D</b></p> <p><b>Li Li Pang</b> <i>E-Government in Brunei Darussalam: The Case of Darussalam 123</i></p> <p><b>Jihye Choi, Minhyo Cho</b> <i>Satisfaction of Outpatient Medical Service: Focusing on Medical Satisfaction and Medical Reuse</i></p> <p><b>Venkat Ram Reddy Minampati</b> <i>Rural Development @ Digital Innovation: Team Sabarkantha and special reference to Akodra &amp; Punsari Villages</i></p> <p><b>Arip Rahman Sudrajat, Edi Setiawan, Fepi Febianti, Rika Kusdinar, Lalas Sulastrri</b> <i>Multi-Perspective Approach to Identify Strategic Issues: A Case Study of Traditional Market Management at West Java</i></p> <p><b>Oscar Radyan Danar</b> <i>Progress and Challenges of Administrative Reform in Indonesia: An Update</i></p>
<p>Theme 4: <i>Ethics and Integrity in Digital Era: Building Integrity in Public Sector</i></p> <p>Meeting Room 1 2<sup>nd</sup> floor Room D</p>	<p><b>Moderator: Dr. Gabriel Lele</b></p> <p><b>Septiana Dwiputrianti, SE, M. Com (Hons), PhD</b> <i>Key Success Factors for Building and Maintaining The Implementation Code of Conducts and Code of Ethics in Public Sector</i></p> <p><b>Ismanto, Sjafari, Listyaningsih</b> <i>Money and Family Matter: Political Recruitment in the Golongan Karya Party of Banten Province</i></p> <p><b>Anna Christina M. Dela Cruz</b> <i>Strengthening Public And Private Sector Collaboration For The Dumagat In STA INES, TANAY, RIZAL: Basis For A Four-Year IP Development Plan</i></p>

	<p><b>I.G.A.AG Dewi Sucitawathi Pinatih, I Wayan Joniarta, Ni Luh Yulyana Dewi</b>  <i>Accountability of Bali Regional Officers in Applying Good Governance Principles</i></p> <p><b>Fitri Amalia Sari</b>  <i>Collaborative Governance: Managing Residential Areas in Malang based on Public Private Partnership</i></p> <p><b>Ira Irawati, Enjat Munajat</b>  <i>E-Governance in The Health Service Policy by The Social Security Management Agency (BPJS): A Case on Online Reference Systems for Participants BPJS Thalasemic Patients in West Java</i></p>
<p><i>Theme 5: Politics, Administration and Governance Relations in Globalized World</i></p> <p><i>Meeting Room 2 2<sup>nd</sup> floor Room E</i></p>	<p><b>Moderator: Zuliansyah Putra Zulkarnain, M.Si</b></p> <p><b>Bagus Wahyu Hartono</b>  <i>Capacity of Local Institutions in Good Governance Implementation at the Local Context: The Case of Sleman Regency, Indonesia</i></p> <p><b>Sanggeun Kim, Minhyo Cho</b>  <i>Effects of Basic Pension System on Elderly Suicide Rate</i></p> <p><b>Novayanti Sopia Rukmana S, Alwi, Gita Susanti</b>  <i>Complexity and Public Policy: Network Model of Food Security Policy Implementation In Bone Regency</i></p> <p><b>Marlan Hutahaeen</b>  <i>Implication of The Decentralisation Policy and Poverty Reduction in Indonesia</i></p> <p><b>Lina Miftahul Jannah, Muhammad Yasin, Desy Hariyati</b>  <i>Public Information Disclosure: Mapping the Understanding of Multiple Actors in Corruption-Prone Indonesian Provinces</i></p>
<p><i>Theme 6: Studying and Learning Public Administration: Global Perspective</i></p> <p><i>Meeting Room 3 2<sup>nd</sup> floor Room f</i></p>	<p><b>Moderator: Dr. Ely Susanto</b></p> <p><b>Aslinda, Muhammad Guntur , Henni Zainal, Andi Cudai Nur, Syurwana Farwita</b>  <i>The Enhancement of Work Motivation In Agrarian Affair Office of Makassar City, South Sulawesi, Indonesia</i></p> <p><b>Dewi Gartika, Budiman Rusli, Atik Rochaeni, Riki Satia Muharam</b>  <i>Policy Network: Smart Village Program in Banyuwangi Regency</i></p> <p><b>Andri Putra Kesmawan, Agus Pramusinto, Bevaola Kusumasari, Dewi Haryani Susilastuti</b></p>

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*Driving Indonesia's Public Service Innovation Through Leadership Model*

**Dewi Maharani**

*Competence Based Learning Implementation for Public Administration Student Programs to Improve Competency in Facing Industrial Era 4.0*

**Koento Pinandito Nugroho Irianto**

*Educational Curriculum Scenario Planning in Facing Revolution 4.0*

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# Day 02

Tuesday, 12 November 2019

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The Stones Hotel Ballroom, 3rd Floor

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08.00 – 08.30 Registration & Coffee Break

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08.30 – 10.00 **Plenary Session 2**  
Future Trends of Public Administration in the Global  
Changing Society

Moderator

**Dr. Georges Labaki**

National School of Administration, Lebanon



## SPEAKERS



**Prof. Evan M. Berman**

Victoria University of Wellington, New Zealand



**Prof. Hyung Jun Park**

Sung Kyun Kwan University, Korea



**Prof. Dr. Erwan Agus Purwanto**

Universitas Gadjah Mada, Indonesia



**Dr. Roy Valiant Salomo**

Universitas Indonesia, Indonesia



# Day 02

Tuesday, 12 November 2019

10.00 – 11.30

## Practitioners Panel

Bureaucracy 4.0

Moderator

**Dr. Rudiarto Sumarwono**

Commissioner of Indonesian Civil Service Commission



## SPEAKERS



**HE Johnny G Plate, SE**

Minister of Communications and Informatics,  
The Republic of Indonesia



**Rini Widyantini, SH, MPM**

Deputy of Institutional and Governance Affairs,  
Ministry of Administrative and Bureaucratic  
Reform



**Dr. H Emil Elestiano  
Dardak, M.Sc**

Vice Governor of East Java



**Ida Bagus Rai Dharmawijaya  
Mantra, SE, M.Si**

Mayor of Denpasar

11.30 – 13.00

LUNCH

<p><i>Theme 1: Accountability and Performance in Public Service</i></p> <p><i>Ballroom 1 3<sup>rd</sup> floor Room A</i></p>	<p><b>Moderator: Dr. Yuyun Purbokusumo</b></p> <p><b>Herlina Sakawati, Muh. Nur Yamin, Sulmiah, Widyawati</b> <i>Strategic Human Resource Management in Clean Water Management at District Jeneponto, South Sulawesi</i></p> <p><b>Aldri Frinaldi, Muhamad Ali Embi, Aziza Bila</b> <i>Service Culture Chain: Increasing Public Satisfaction</i></p> <p><b>Amelia Ayang Sabrina</b> <i>Implementation Analysis of Civil Servant Pre-Service Training Reform In Local Government Based On NIPA Ordinance No. 12/2018: Major Issues and Challenge</i></p> <p><b>Ellyza Octaleny, Sri Suwitri, Endang Larasati, Kismartini</b> <i>Mediation of Land Disputes in South Sumatera Province</i></p> <p><b>I Made Wimas Candranegara, I Wayan Mirta, I Nyoman Mangku Suryana</b> <i>Government Collaboration of Pentahelix Models in The Management of Ecotourism D'Bendungan View Telaga Tunjung (Case Study Management of Ecotourism D'Bendungan View Telaga Tunjung in Timpag Village, Tabanan Bali)</i></p>
<p><i>Theme 2: Artificial Intelligence and the Future of Government</i></p> <p><i>Junior Ballroom 1 2<sup>nd</sup> floor Room B</i></p>	<p><b>Moderator: Oscar Radian Danar, Ph.D</b></p> <p><b>Gary G. Ador Dionisio, Atty. Rommel A. Gecoela</b> <i>Integrating Values into Public Service: The Case of City Government of Cabuyao in the Philippines</i></p> <p><b>Wini Prastuti, Gabriel Lele, Yeremias T Keban</b> <i>Culture Collideation in Digital Government</i></p> <p><b>Rutiana Dwi Wahyunengseh, Sri Hastjarjo, Didik G. Suharto, Tri Mulyaningsih</b> <i>Digital Governance and Digital Divide: A Matrix of the Poor's Vulnerabilities</i></p> <p><b>Siska Sasmita, Bevaola Kusumasari, Agus Pramusinto, Ely Susanto</b> <i>Indecision in Emergency Situation: the Absence of Technology or Intuition? A study of the September 30, 2009 Earthquake in Padang</i></p> <p><b>Bambang Kusbandrijo, Ni Putu Tirka Widanti</b> <i>Ethical Dimensions of Public Services</i></p>

*Theme 3:  
Best Practice and  
Lesson Learned of Public  
Sector Reform in Asia*

*Junior Ballroom 2  
2<sup>nd</sup> floor  
Room C*

**Moderator: Dr. Lili Pang**

**Khairul Amri**

*BUMDES Acceleration Towards Mandiri Village*

**Mayarni, Sujianto**

*Social Capital in Forest Management of Village Gunung Sahilan District, Kampar Province, Riau Regency*

**Helario Caminero, Oliver Owen Garcia**

*Transformational Governance Through Capacity Building: The Case of The Philippine Councilors League Legislative Academy*

**Rachmawati Novaria, Rudy Handoko, Kodrat, Andria Marchelia**

*Standardization of Integrated State Border Post Development*

**Ni Putu Tirka Widanti, Anak Agung Gde Raka, I Made Surya Atmadja**

*The Implementation of One-Stop Integrated Service Policy in Klungkung Regency*

*Theme 4:  
Ethics and Integrity in  
Digital Era: Building  
Integrity in Public Sector*

*Meeting Room 1  
2<sup>nd</sup> floor  
Room D*

**Moderator: Sulikah Asmorowati, Ph.D.**

**Sonia Fontanilla – Pimentel**

*Strengthening the Disability Affairs Office in The Province of Camarines Norte, Philipines: Towards Improved Access and Participation for Persons with Disabilities in Local Governance*

**Felizardo A. Plana**

*Comparative Study of Women's Participation in Disaster Management on Selected Cities in Metro Manila: A Comprehensive Approach*

**Taufik Arbain, Erma Ariyani**

*Village Funds Mismanagement in Policy Evaluation Perspective in Jejangkit Pasar Village of South Kalimantan*

**M.R. Khairul Muluk**

*An Analysis of Catchment for the Archipelagic Area within Mainland-Dominated Local Government*

**Nida Hanin Dary**

*Public-Private Partnership in Indonesian Urban Water Sanitation and Hygiene Program Human Resource Capacity's Innovation*

*Theme 5:  
Politics, Administration  
and Governance  
Relations in Globalized  
World*

*Meeting Room 2  
2<sup>nd</sup> floor  
Room E*

**Moderator: Made Yaya Sawitri., SHI.,MA**

**Farid Zaky Yopiannor, Novianto Eko Wibowo**

*Collaboration in Implementation of Kota Tanpa Kumuh (KOTAKU) Program in Palangka Raya City*

**Pratiwi Ngasaratun, Muhadjir Darwin, Nunuk Dwi Retnandari**

*Impacts of Institutions on Poverty Reduction: Experiences in Indonesia*

**Fina Dian Arini, Ambar Widaningrum, Agus Heruanto Hadna**

*Poverty Reduction and Financial Literacy for Women in Indonesia*

**Bobby Mandala Putra, Azhar Abbas**

*Evaluation of Poverty Reduction Programs in Batam City*

**Leonardo M Pasquito**

*The Biosafety Regulatory Approach And Governance Mechanism For GM Crops in The Philippines: Experiences, Consequences and Lessons Learned*

*Theme 6:  
Studying and Learning  
Public Administration:  
Global Perspective*

*Meeting Room 3  
2<sup>nd</sup> floor  
Room F*

**Moderator: I Putu Eka Mahardhika.,MAP**

**Ida Ayu Putu Sri Widnyani, I Made Siswambara**

*Innovation in Public Services Through The Kawi SMara Program at Klungkung Regency Bali Province*

**Murdiansyah Herman, Murakhman Sayuti Enggok**

*The Administration of Development and the Fourth Industrial Revolution : the Transformation of Management of the Life and the Nation and State*

**Nyoman Diah Utari Utari Dewi**

*The Role of the Local Government in Monitoring and Maintenance Bridges, Learning from the Case of the Collapsed Bridge in Nusa Lembongan Bali*

**Febri Yuliani**

*Community Participation in Implementation of Forest and Land Fire Prevention Policies in Siak District*

**Rhene C. Tabajen**

*Capacity Building Among Lupon Tagapamayapa Members In The City of Makati: Contributions to an Effective Barangay Justice System*

**Yogi Suprayogi Sugandi, Slamet Usman Ismanto, Ramadhan Pancasilawan, Aida Novia, Annora Febrila Nilamsari**

*Enhancing Collaboration in Public Administration Education between Indonesia and South Korea: Learning from Global MPA E-School Sung Kyun Kwan University and Universitas Padjadjaran*

<p><i>Theme 1: Accountability and Performance in Public Service</i></p> <p><i>Ballroom 1 3<sup>rd</sup> floor Room A</i></p>	<p><b>Moderator: Dr. Ida Ayu Putu Sri Widnyani</b></p> <p><b>Reza Fathurrahman</b> <i>Citizen Toleration towards Variation in Public Service Quality: The Case of Indonesia's Public Hospital, E-Procurement, and One Stop Service Agencies</i></p> <p><b>Supranoto</b> <i>A Meta-Analysis on the Studies of Public Service Performance in Jawa Timur Province</i></p> <p><b>Enjat Munajat, Heru Nurasa</b> <i>Organizational Performance Model With BSC Method in The City of Cimahi Government</i></p> <p><b>Pompeyo C. Adamos II</b> <i>Inter-Local Cooperation In Public Service Delivery: Towards An Urban Governance Framework In The Province of Rizal, Philippines</i></p> <p><b>Heru Nurasa, Enjat Munajat</b> <i>Institutional Development of Creative Industries in West Java Province</i></p>
<p><i>Theme 2: Artificial Intelligence and the Future of Government</i></p> <p><i>Junior Ballroom 1 2<sup>nd</sup> floor Room B</i></p>	<p><b>Moderator: Dr. Nyoman Diah Utari Dewi</b></p> <p><b>Yunju Yang, Rosa Minhyo Cho</b> <i>The effect of Public Service Value and Educational Training on Job Performance</i></p> <p><b>Rosalyn R. Flores</b> <i>Assessment of Compliance to Indicators for Seal of Good Barangay Governance of Selected Barangays In Makati City: Towards Improved Barangay Governance</i></p> <p><b>Lailul Mursyidah, Ilmi Usrotin Choiriyah, Mai Puji Lestari, Isnaini Rodiyah</b> <i>The Effectiveness of SIAP TARIK to Improve the Quality of Health Services</i></p> <p><b>Fajar Apriani, Dini Zulfiani</b> <i>Women's Leadership in Southeast Asia: Looking at Authentic Leadership Implementation Potency</i></p> <p><b>Entang Adhy Muhtar, Dody Hermana, Dewi Gartika, Riki Satia Muharam</b> <i>Policy Implementation: E-Village Budgeting in Banyuwangi Regency</i></p>

*Theme 3:  
Best Practice and  
Lesson Learned of Public  
Sector Reform in Asia*

*Junior Ballroom 2  
2<sup>nd</sup> floor  
Room C*

**Moderator: Dr. Indri Aprilianti**

**Indra Kristian, Yaya Mulyana**

*Strategy for Strengthening Institutional Capacity of Badan Penanggulangan Bencana Daerah (BPBD) in Garut District*

**Sinta Ningrum, Enjat Munajat**

*Social Economic Changes in The Community, As An Emergency Impact on Land Use of Kartajati Airport in Majalengka District*

**Jose Olivo G. Carolino**

*Performance Review of The Makati City Office of The Senior Citizens Affairs (OSCA): Initiatives, Impact And Inclusion*

**Wahyudi Kumorotomo**

*Envisioning Agile Government: Learning From Japanese Challenge of Public Administration in Developing Countries*

**Suprayitno, Triyani, Putri Fransiska Purnama Pratiwi**

*Strategy of National Unity and Politics Agency (KESBANGPOL) in Maintaining Ethnicity and Religion Relations Based On The Human Betang Philosophy in Central Kalimantan*

*Theme 4:  
Ethics and Integrity in  
Digital Era: Building  
Integrity in Public Sector*

*Meeting Room 1  
2<sup>nd</sup> floor  
Room D*

**Moderator: Septiana Dwiputrianti, Ph.D**

**Mary Anner R. Tapalla**

*Best Practices of Tourism and Development in Selected Local Government Units of Metro Manila: Basis for Formulation of Intensified Policies*

**Zakariya, Teguh Santoso, Samsul Arifin, Taufillah Ifada, May Yusita Sari**

*Why The Implementation of the Clean-Up (Saberpungli) Policy For Illegal Levies Has Not Yet Reached The Target In East Java*

**Tonny Timbul Tampubolon**

*Cartel and Political Corruption: Insight from Beef Imports Collusion in Indonesia*

**Sulikah Asmorowati, Erna Setijaningrum, Falih Suaedi, Yuniasih Fatmawati Dewi**

*Smart Governance in Public Financial Management: A Study of Government Resources Management System (GRMS) in The City of Surabaya*

**Agustina Kustulasari, Gupita Pramahayekti, Thomas Julio Adi Setiawan**

*Schools' Perceived Readiness in Responding to Employment Policy for Person with Disability*



*Theme 5:  
Politics, Administration  
and Governance  
Relations in Globalized  
World*

*Meeting Room 2  
2<sup>nd</sup> floor  
Room E*

**Moderator: Putu Nomy Yasintha, MPA**

**Purwaningsih, Dusadee Ayuwat, Jaggapan Cadchumsang**  
*Transmigration Policy in the Context of Autonomy Era in East Kalimantan*

**Sri Juni Woro Astuti**  
*Model of Capacity Building in the Implementation of the Public Accountability System in Village Governments*

**Ederson DT. Tapia**  
*The Capacity of Public Higher Educational Institutions to Deliver Graduate Programs in Public Administration: Contributions to the Development of a Program Guidelines Framework*

**Andy Fefta Wijaya**  
*Accountable Factors on the Local Government Hierarchical Performance In Managing Public Services*

**Yusuf Hariyoko, Anggraeny Puspaningtyas**  
*Analysis of Local Economic Potential and Economic Competitiveness in Surabaya City*

*Theme 6:  
Studying and Learning  
Public Administration:  
Global Perspective*

*Meeting Room 3  
2<sup>nd</sup> floor  
Room F*

**Moderator: I.G.A.AG Dewi Sucitawathi P, S.Sos., M.Si.**

**Astri Tantrina Dewi, Nunuk Dwi Retnandari**  
*Unfinished Agenda: Understanding Poverty and Determination of Targets through the Data Collection of the Poor Population*

**Juvy B. Hermosura**  
*Fostering Human Capital Development through the Triple Helix Model of Innovation: Cases From Selected Local Colleges and Universities (LCUs) in Metro Manila*

**Gabriel Lele**  
*Revisiting the Virtues of Veto Point: Political Corruption in Post Soeharto Indonesia*

**I Putu Eka Mahardhika**  
*Conception of Social Justice in Eastern Indonesia within the framework of the Republic of Indonesia*

## Day 02

Tuesday, 12 November 2019

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The Stones Hotel Ballroom, 3rd Floor

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16.30 – 17.15

### **Closing and Best Paper Announcement**

Closing Remark by **Ministry of Administrative and Bureaucratic Reform**

Closing Remark by **IAPA**

Best Paper Announcement

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Photo Session

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## IMPORTANT NOTICE – Transportation during Event Days

1. Shuttle Bus will be provided from Ngurah Rai International Airport to the Stone Hotel Legian at:

- Domestic Terminal, Parking Lot B (mini bus-parking area)
- International Terminal, Pick Up Zone

Time table as follow\*:

<i>Day, Date</i>	<i>Leaving at</i>
<i>Saturday, 9<sup>th</sup> November 2019</i>	09.00
	13.00
	17.00
	20.00
<i>Sunday, 10<sup>th</sup> November 2019</i>	08.00
	12.00

*\*All time shown in Central Indonesia Time Zone (GMT+8).*

2. Shuttle Bus around Legian area will be provided from 9 -12 November 2019 with route as follow:
  - Shuttle Bus A:  
The Stones Hotel – J4 Hotels Legian – Harper Kuta – Aquarius Star Hotel – Grand Inna Kuta – Hard Rock Hotel – Mercure Bali – The Stones Hotel.
  - Shuttle Bus B:  
The Stones Hotel – The Kuta Beach Heritage Hotel – Kuta Seaview Boutique – Sheraton Bali Kuta – Grand Istana Rama – Citadines Kuta – Wyndham Garden Kuta – The Stones Hotel.



## Time Zone

GMT +8 | Central Indonesia Time.

Covering East and South Kalimantan, Sulawesi, Bali, and Nusa Tenggara.



## Currency

The Indonesia Rupiah is also called IDR. Information of daily exchange rate can be found in newspapers or from the net. Some Indonesia banks provide this on their websites. IDR and US\$ are the most acceptable currencies. Most tourism resorts have money changer facilities. When you are traveling to remote areas it is advisable to exchange your money and clear your check. Credit cards are only acceptable in big hotels, restaurants, shops and traveling agencies.



## Office Hours

Office hours start from 8 AM to 4 PM or 9 AM to 5 PM. Lunch break occurs between 12 noon to 1 PM. Usually offices are closed on Saturdays, including government offices. Government office hours start at 8 AM and end at 4 PM.



## Banking Hours

Standard banking hours are from 8 AM to 3 PM from Monday to Friday. However several banks open their branches in hotels (and some in malls) longer than office hour, a few are open on Saturdays so you might want to check first. Jakarta has a number of international banks, even though you can also exchange currencies in some hotel cashiers and official money changers



## Voltage

Electric power supply is 220 volts in all regions. So be careful with your 110-volt electronic equipment. The sockets will only fit with two pins rounded-tip plugs (technically known as Type C, E, and F) or use adaptors. Most hotels and many restaurants in large cities provide internet connections or free Wi-Fi.



Being a tropical country, Indonesia is blessed with two seasons, namely dry and rainy. Dry usually occurs from June to September and the rest is rainy season. Sunshine is abundant except in rainy season when the sky tends to be cloudy. It is advisable to visit Indonesia during dry season.

Indonesia's climate can be hot and humid, so bringing along sunblock and moisturizers during dry season is recommended. No need to bring umbrellas during rainy season because they are abundant and can easily be bought even in small shops. You might need extra clothing though, and you can purchase them almost anywhere.



## **Emergency Phone Numbers**

Emergency Call: **112**

Ambulance: **118**

Police: **110**

Firefighter: **113**

Search and Rescue: **111, 115, 151**

Electricity: **123**

Red Cross: **+62 (0)361465 or 2264**

Immigration at AIRPORT **+62(0)361 9351011**

Main Immigration Denpasar **+62(0)361 9351038**

Airport Ngurah Rai **+62(0)361 9351011**



## **How to make an international call from Indonesia**

If you need to make a call to Indonesia, before you arrive for example, you will need to use a combination of calling codes.

First comes the international exit code for the country you are calling from; This is usually '00', or '011' from the USA.

The country code follows; '62'

00-62-area code-phone number'

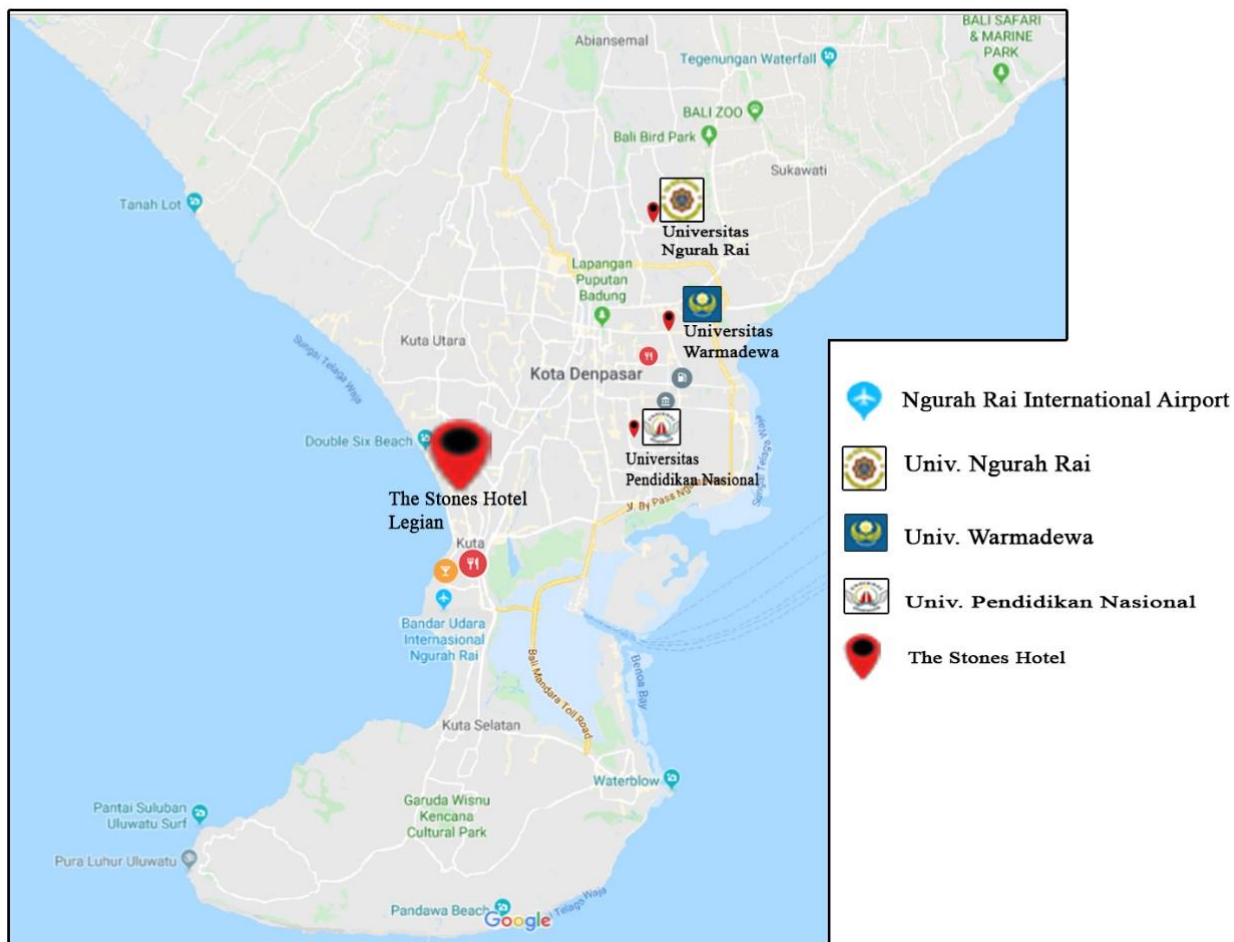
## **Contact Person**

Ema +62 878 6151 0941

Eka +62 813 3975 5318

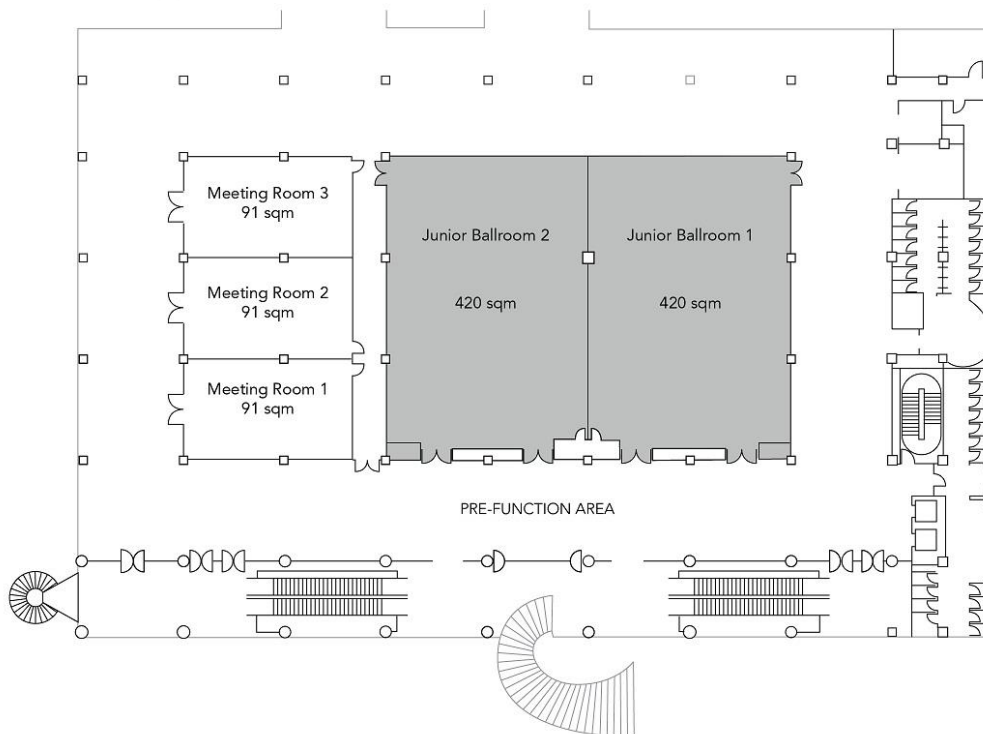
Dayu +62 812 4675 413

Yaya +62 813 5397 8588





## JUNIOR BALLROOM 2<sup>nd</sup> FLOOR



## GRAND BALLROOM 3<sup>rd</sup> FLOOR

